



KHARUPETIA COLLEGE

Affiliated to Gauhati University

Accredited with B Grade by NAAC in Cycle II



CRITERIA- I

1.4.1

FEEDBACK ANALYSIS AND ACTION TAKEN REPORT 2022-23



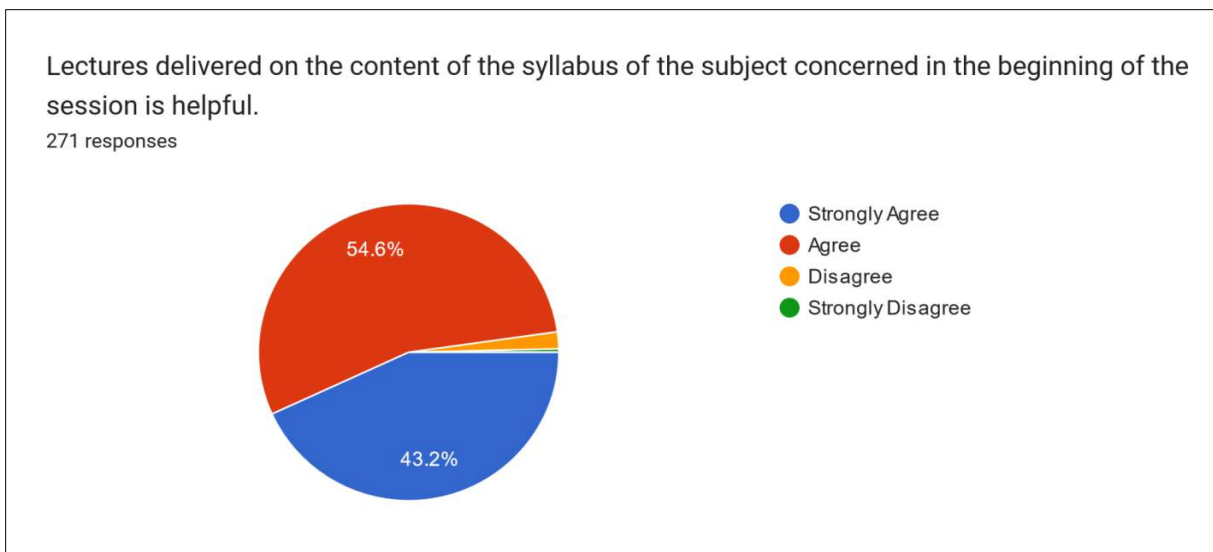
STUDENT’S FEEDBACK ANALYSIS & ACTION TAKEN REPORT

Student’s feedback has been received from 271 nos. of students of the college. The feedback was collected through a structured questionnaire of 4 point scale ranging from strongly agree to strongly disagree. The questionnaire consists of various parameters such as classroom lecture deliver, course cover, allotment of project works & assignments, teaching aids including ICT, mentoring system, remedial classes, college library, physical and infrastructural facilities, programme on career guidance and career counselling, departmental seminar, workshop etc. All together 13 (thirteen) close ended statements were included in the questionnaire.

STUDENT’S FEEDBACK ANALYSIS:

1. Lecture delivered on the content of the syllabus of the subject concerned in the beginning of the session is helpful

Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	43.2	54.6	1.8	0

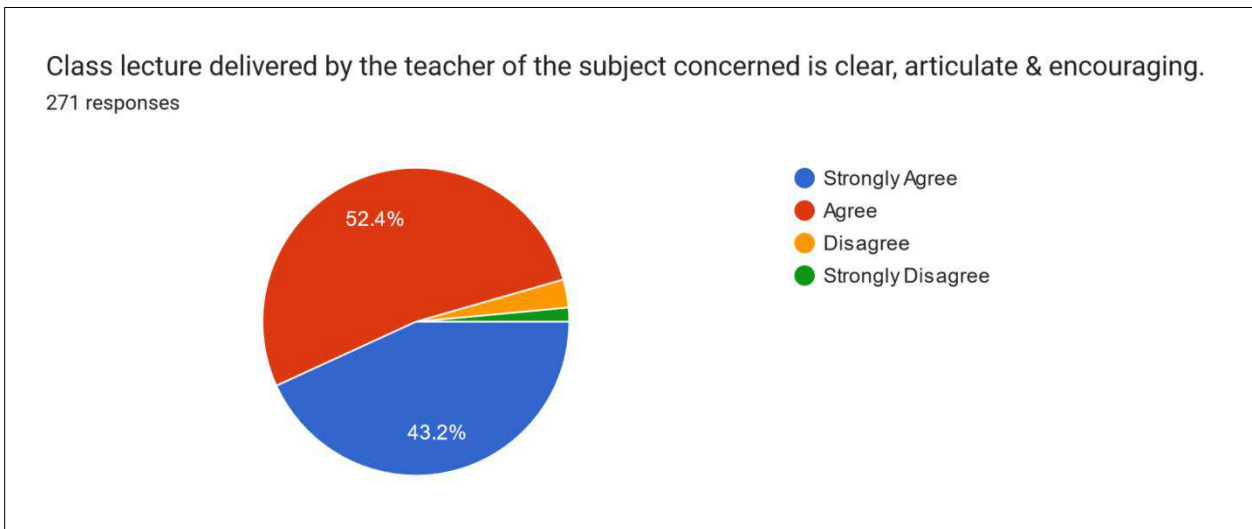


Out of 271 respondents, 54.6% (148) of the respondents agreed that lecture delivered on the content of the syllabus of the subject concerned in the beginning of the session is helpful while 43.2% (117) of the respondents strongly agreed on the same and 2.2% (6) disagreed and 1 strongly disagreed.



2. Class lecture delivered by the teachers of the subject concerned is clear, articulate & encouraging.

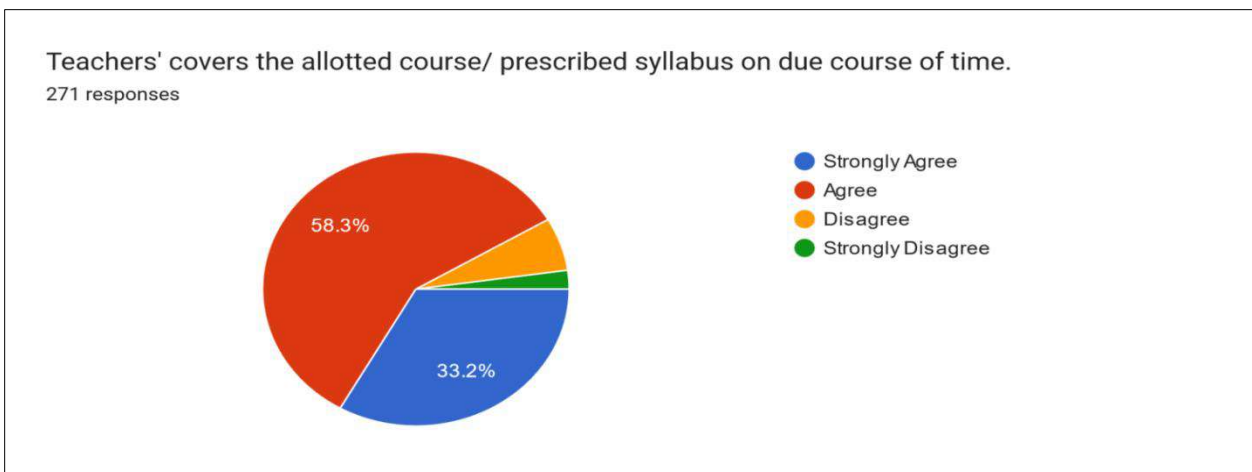
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	43.2	52.4	3	1.4



Out of 271 respondents, 52.4% (142) of the respondents agreed that class lecture delivered by the teachers of the subject concerned is clear, articulate & encouraging while 43.2% (117) of the respondents strongly agreed on the same, 3% (8) disagree and rest 1.4% (4) strongly disagreed on the same.

3. Teachers' covers the allotted course/prescribed syllabus on due course of time.

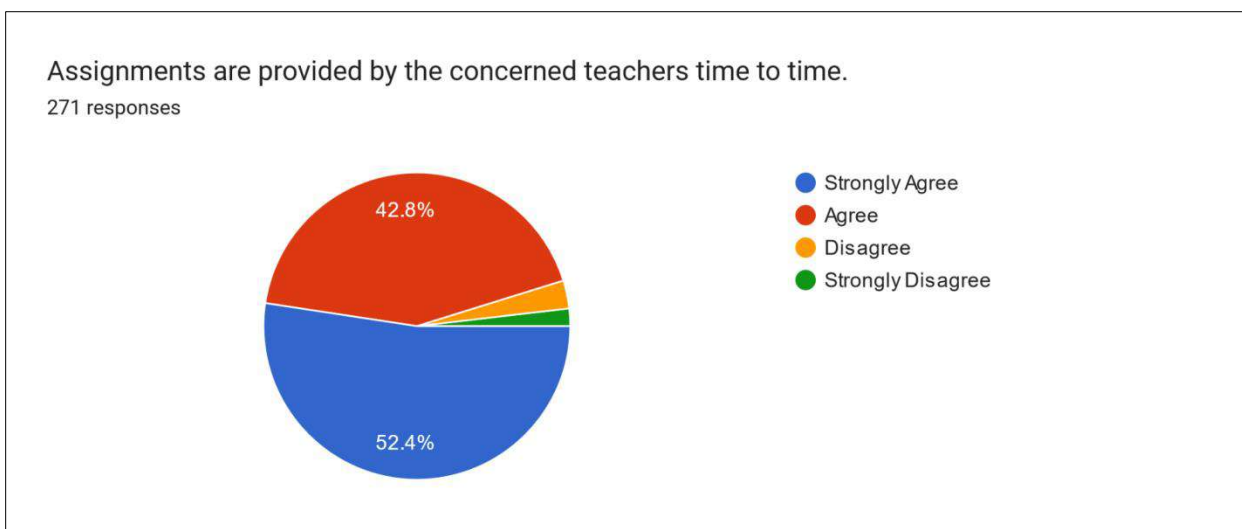
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	33.2	58.3	6.3	2.2



Out of 271 respondents, 58.3% (158) of the respondents agreed that teachers' covers the allotted course/prescribed syllabus on due course of time, 33.2% (90) of the respondents strongly agreed on the same, 6.3% (17) of the respondents disagreed and rest 2.2% (6) simply disagreed.

4. Assignments are provided by the concerned teachers time to time.

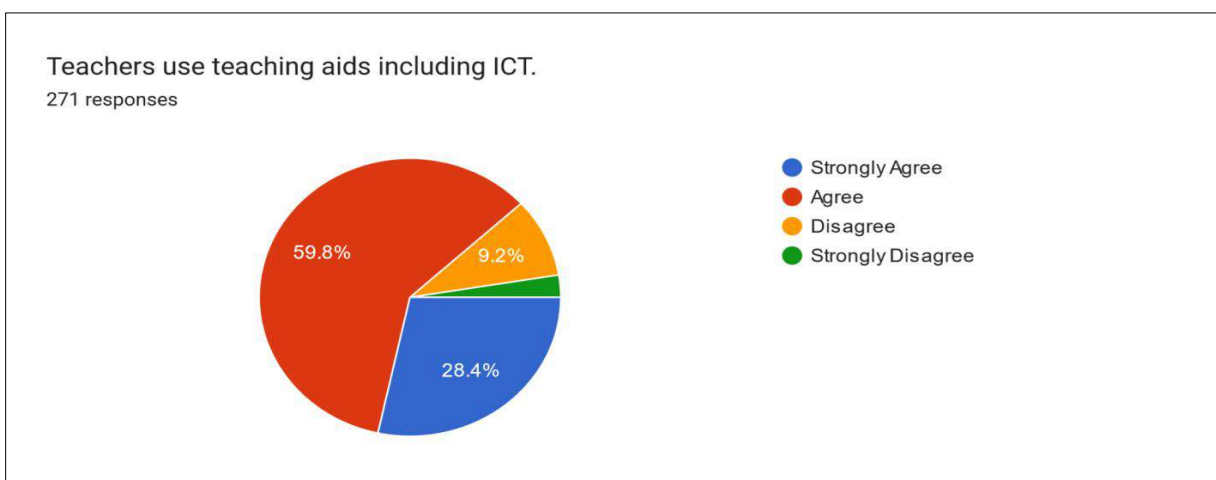
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	52.4	42.8	3	1.8



Most of the respondents (52.4% i.e., 142) strongly agreed that assignments are provided by the concerned teachers time to time while 42.8% (116) of the respondents agreed on the same, 3% (8) disagreed and rest 1.8% (5) strongly disagreed on the same

5. Teachers use teaching aids including ICT.

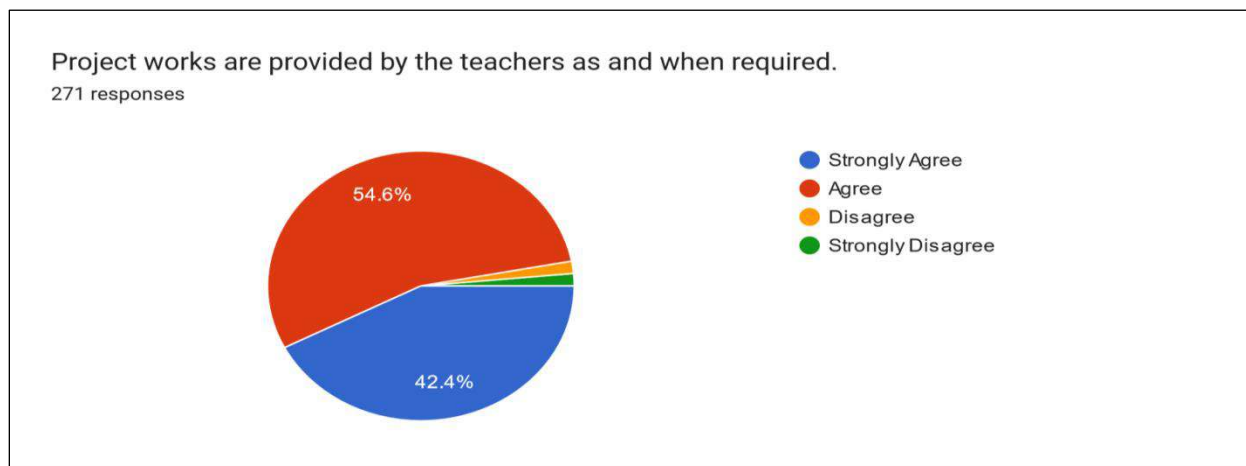
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	28.4	59.8	9.2	2.6



Most of the respondents (59.8% i.e., 162) agreed that during class teachers use teaching aids including ICT while 28.4% (77) of the respondents strongly agreed on the same, 9.2% (25) disagreed and rest 2.6% (7) strongly disagreed on the same.

6. Project works are provided by the teachers as and when required.

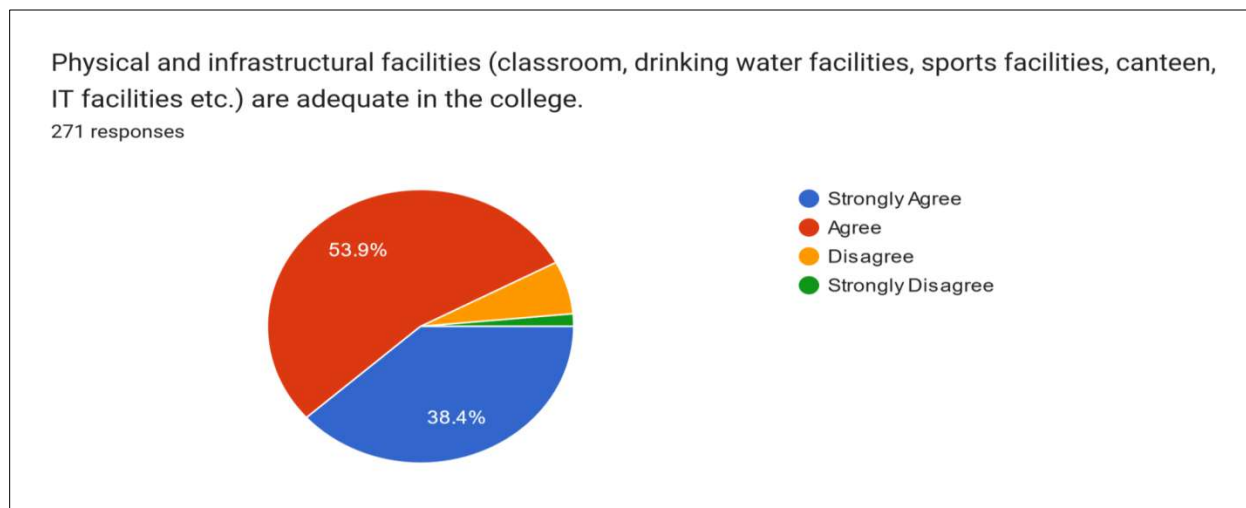
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	42.4	54.6	1.5	1.5



Most of the respondents (54.6% i.e., 148) agreed that teachers assigned project works as and when required while 42.4% (115) of the respondents strongly agreed on the same, 1.5% (4) disagreed and rest 1.5% (4) strongly disagreed on the same.

7. Physical and Infrastructural facilities (classroom, drinking water facilities, sports facilities, canteen, IT facilities etc.) are adequate in the college.

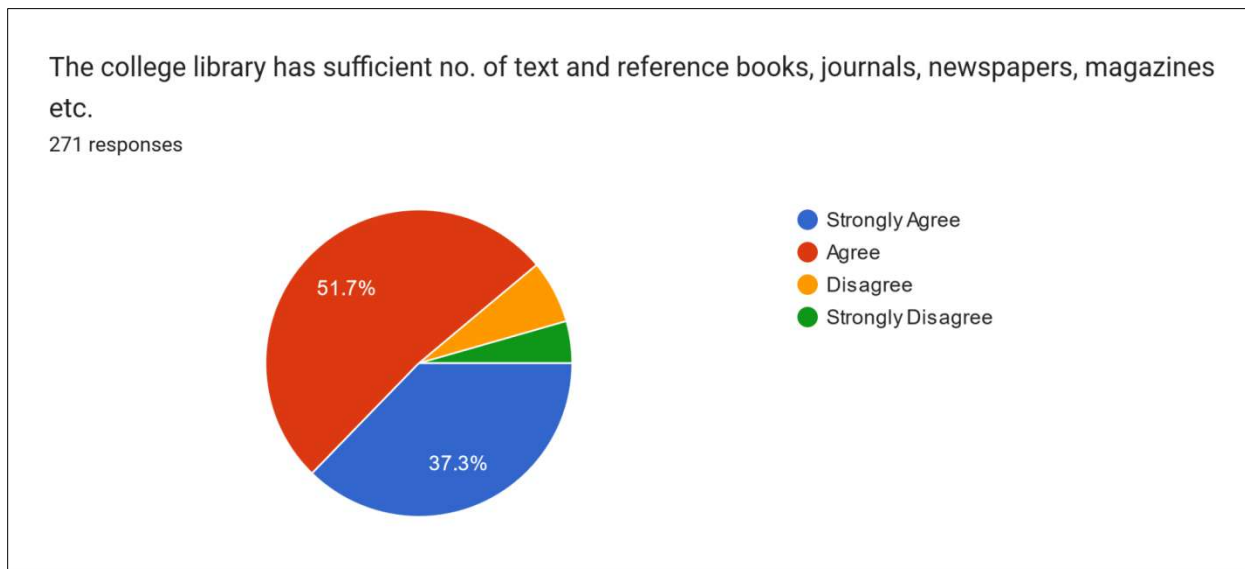
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	38.4	53.9	6.2	1.5



Out of 271 respondents, 53.9% (146) of the respondents agreed that physical infrastructural facilities are adequate while 38.4% (104) of the respondents strongly agreed on the same, 6.2% (17) disagreed and rest 1.5% (4) strongly disagreed on the same.

8. The college library has sufficient no. of text and reference books, journals, newspapers, magazines etc.

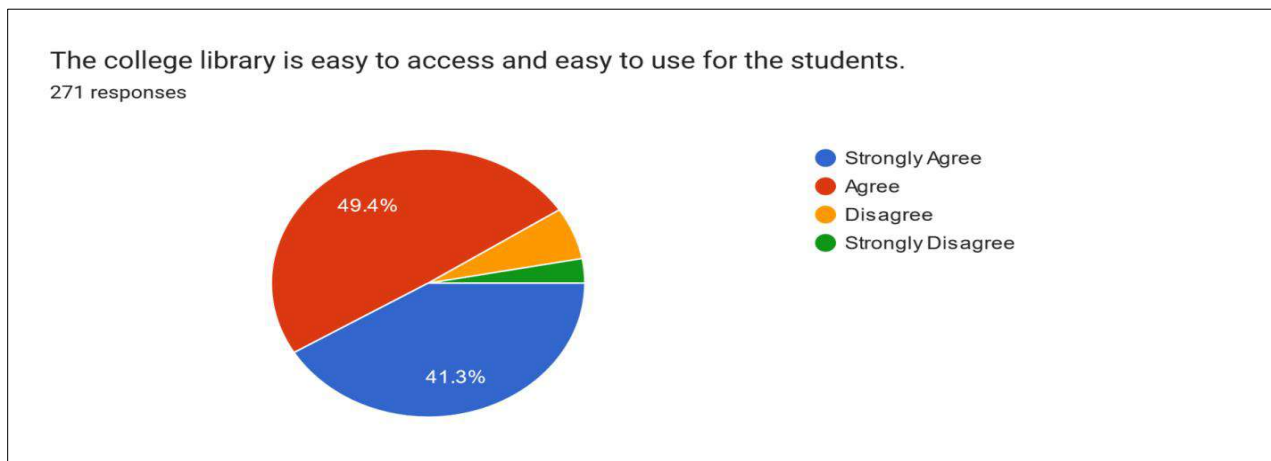
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	37.3	51.7	6.6	4.4



Out of 271 respondents, 51.7% (140) of the respondents agreed that the college library has sufficient no. of text and reference books while 37.3% (101) of the respondents strongly agreed on the same, 6.6% (18) disagreed and rest 4.4% (12) strongly disagreed on the same.

9. The college library is easy to access and easy to use for the students.

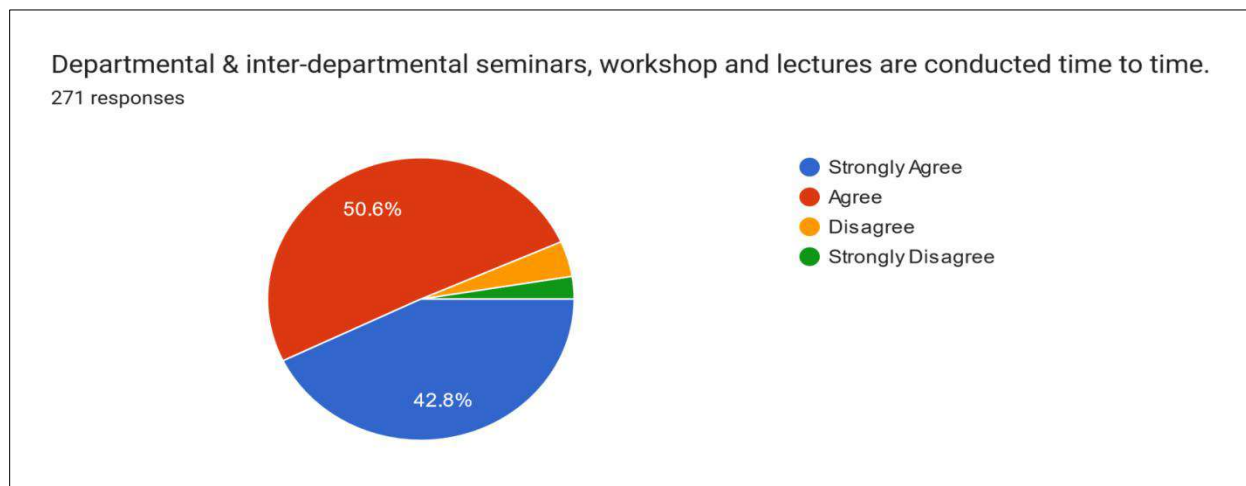
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	41.3	49.4	6.3	3



Out of 271 respondents, 49.4% (134) of the respondents agreed that the college library is easy to access and easy to use for the students while 41.3% (112) of the respondents strongly agreed on the same, 6.3% (17) disagreed and rest 3% (8) strongly disagreed on the same.

10. Departmental & inter-departmental seminars, workshop and lecture programmes are conducted time to time.

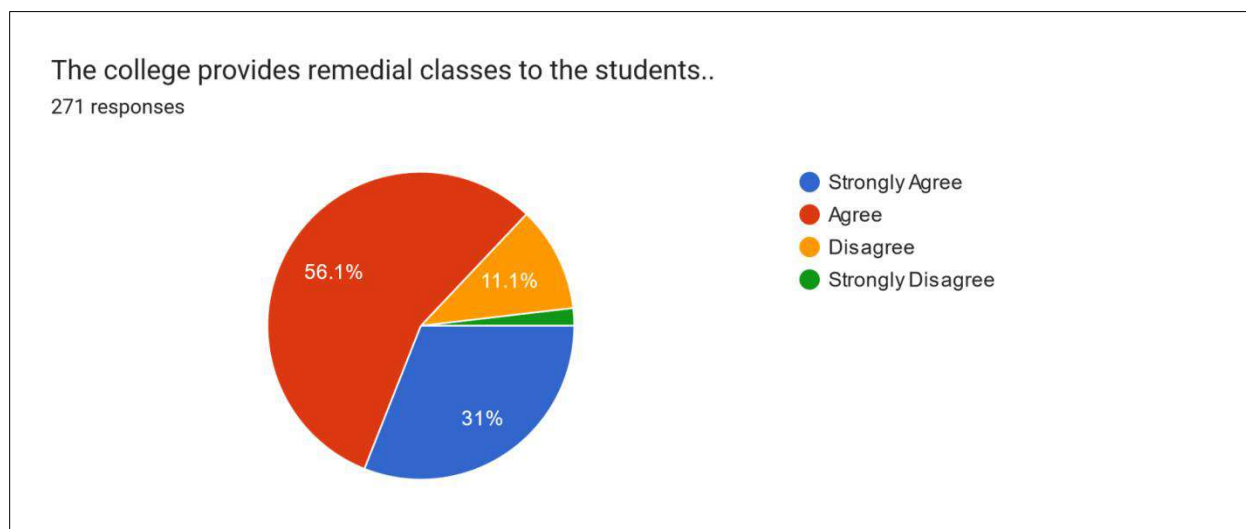
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	42.8	50.6	4.1	2.5



Out of 271 respondents, 50.6% (137) of the respondents agreed that the departmental and inter-departmental seminars, workshop and lectures are conducted time to time while 42.8% (116) of the respondents strongly agreed on the same, .4.1% (11) disagreed and rest 2.5% (7) strongly disagreed on the same.

11. The college provides remedial classes to the students.

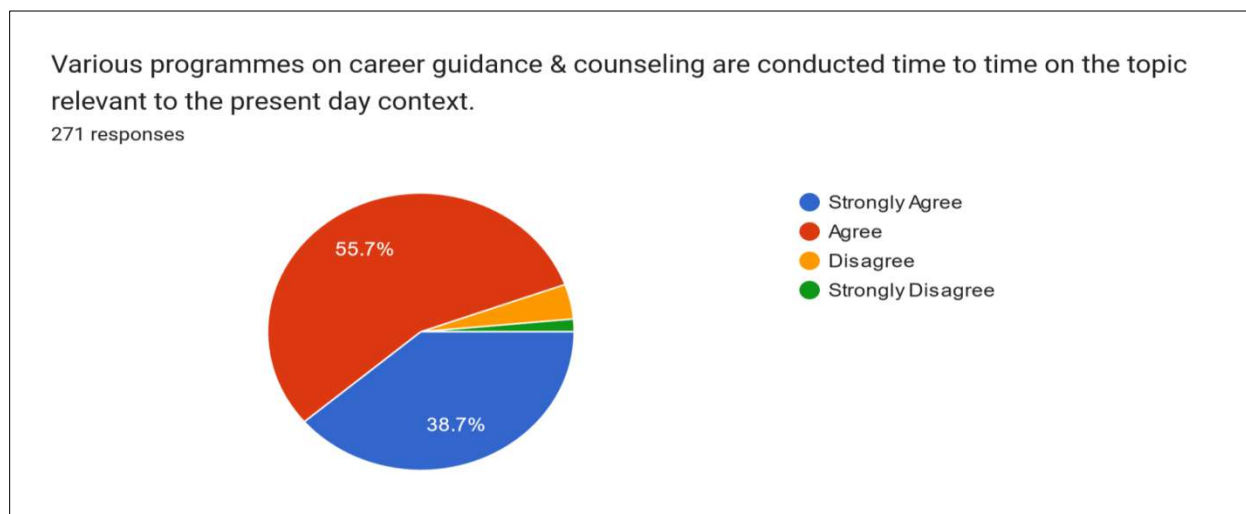
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	31	56.1	11.1	1.8



Out of 271 respondents, 56.1% (152) of the respondents agreed that the college provides remedial classes to the students while 31% (84) of the respondents strongly agreed on the same, 11.1% (30) disagreed and rest 1.8% (5) strongly disagreed on the same.

12. Various Programmes on career guidance & counselling are conducted time to time on the topic relevant to the present day context.

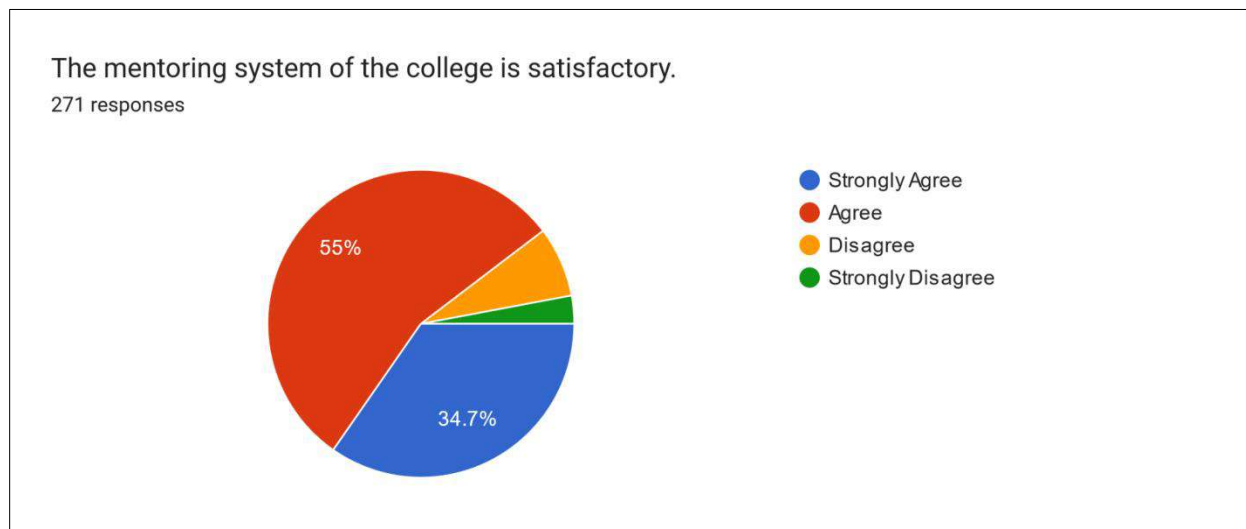
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	38.7	55.7	4.1	1.5



Out of 271 respondents, 55.7% (151) of the respondents agreed that the college conducts various programmes on career guidance & counseling time to time while 38.7% (105) of the respondents strongly agreed on the same, 4.1% (11) disagreed and rest 1.5% (4) strongly disagreed on the same.

13. The mentoring system of the college is satisfactory.

Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	34.7	55	7.4	3



Out of 271 respondents, 55% (149) of the respondents agreed that the college provides mentoring to the students and the mentoring system of the college is satisfactory while 37.3% (101) of the respondents strongly agreed on the same, 7.4% (20) disagreed and rest 3% (8) strongly disagreed on the same.



ACTION TAKEN REPORT

SESSION: 2022-23

ACTION TAKEN REPORT ON STUDENT'S FEEDBACK

Following actions have been taken based on the student's feedback:

- i) Intimated the students' feedback analysis report to the college authority.
- ii) Teachers are advised to use ICT in their classroom at an optimum level.
- iii) Suggested to enhance the remedial classes.
- iv) Communicated the college authority to improve ICT facilities within the college campus.

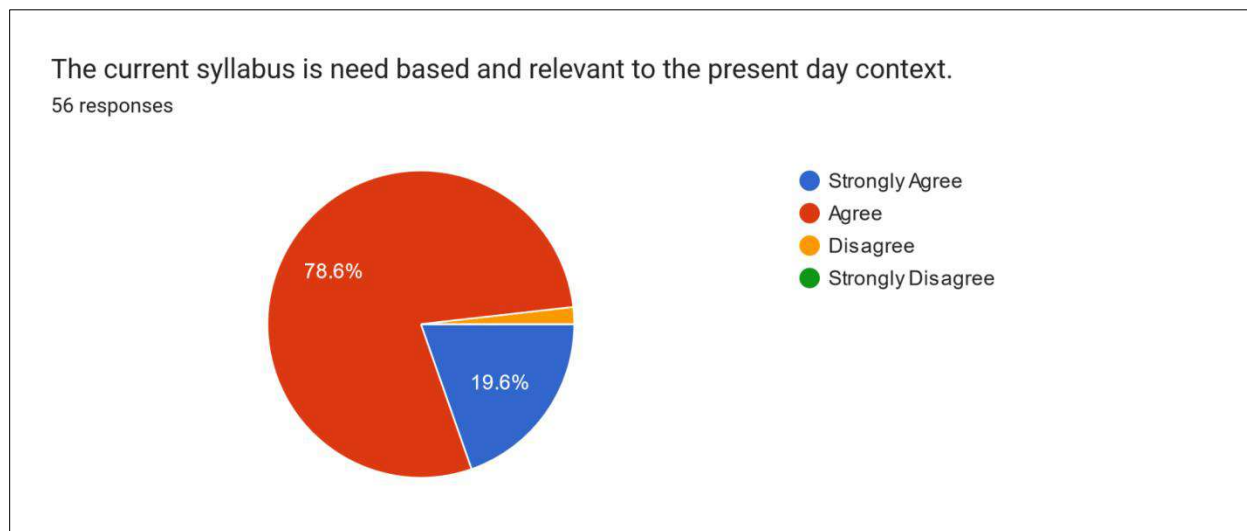
TEACHER'S FEEDBACK ANALYSIS & ACTION TAKEN REPORT

Teacher's feedback was collected from faculties including Arts, Commerce and B. Voc through Google Form. Initially feedback count was 56 but after excluding the repetition of 3 nos. of teachers, final count was 53 and analysis was done on 53 nos. feedback from teachers which represent 100% feedback collection from teachers for the session. The feedback was collected through a structured questionnaire of 4 point scale ranging from strongly agree to strongly disagree. Questionnaire for teacher's feedback consists of parameters such as relevancy of the syllabus, course content of the syllabus, programme outcomes and course outcomes, credit allocation, teaching learning resources, academic flexibility, use of ICT, physical and infrastructural facilities, working of IQAC, transparency of internal assessment, College library, Greenery of College. All together 16 (sixteen) close ended statements were included in the questionnaire.

TEACHER'S FEEDBACK ANALYSIS

1) The current syllabus is need based and relevant to the present day context.

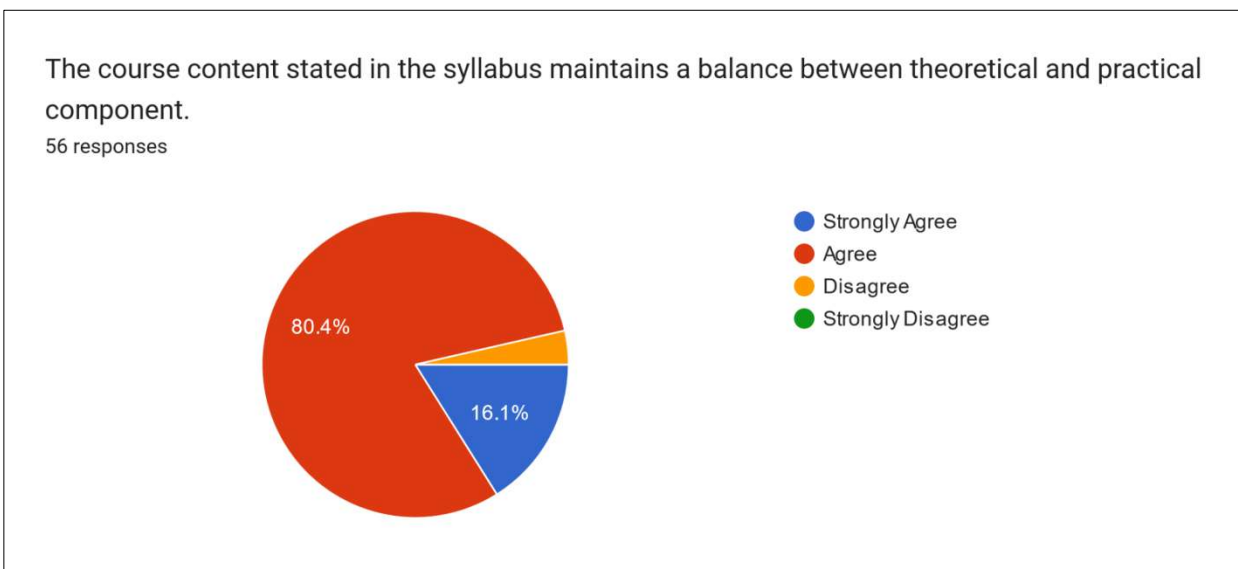
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	19.6	78.6	1.8	Nil



Out of 53 respondents, 78.6% (44) of the respondents agreed that the current syllabus is need based and relevant to the present day context and rest 19.6% (11) of the respondents strongly agreed on the same and rest 1.8% (1) disagreed the same.

2) The course content stated in the syllabus maintains a balance between theoretical and practical component.

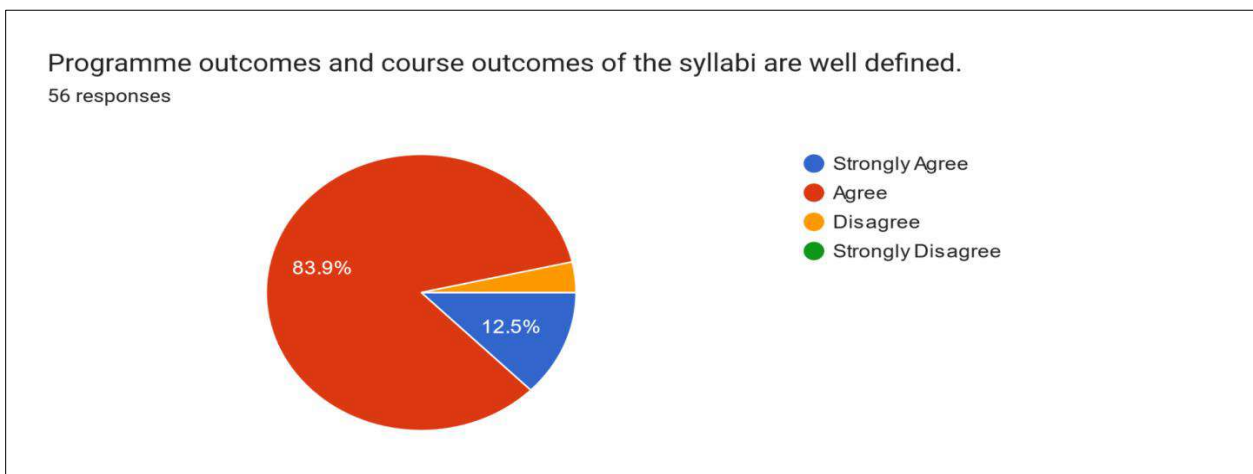
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	16.1	80.4	3.5	Nil



Out of 53 respondents, 80.4% (43) of the respondents agreed that the course content stated in the syllabus maintains a balance between theoretical and practical component and rest 16.1% (8) of the respondents strongly agreed on the same and rest 3.5% (2) disagreed the same.

3) Programme outcomes and course outcomes of the syllabi are well defined.

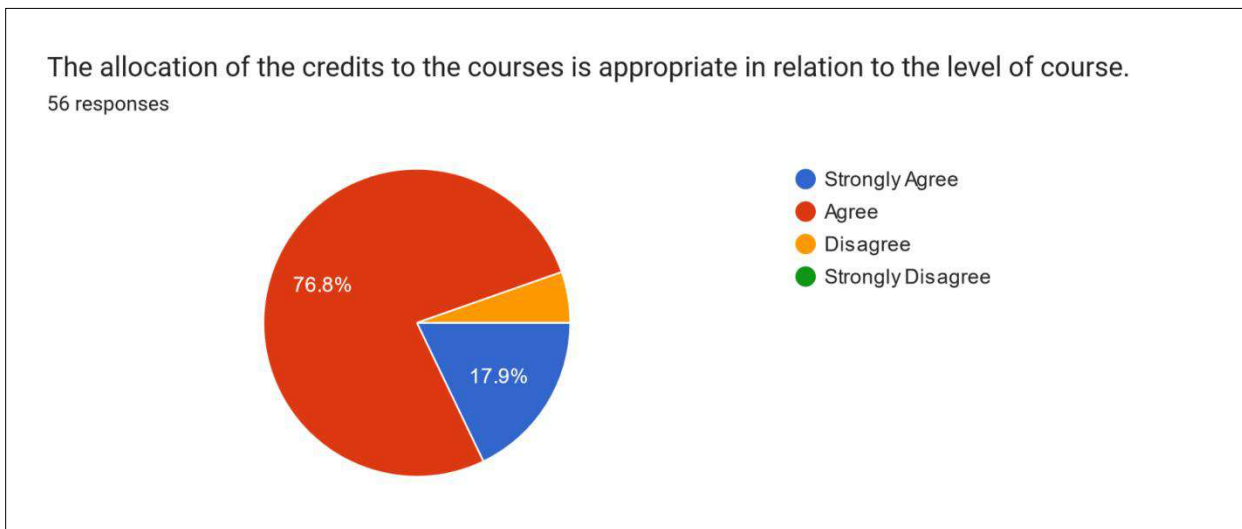
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	12.5	83.9	3.6	Nil



Out of 53 respondents, 83.9% (46) of the respondents agreed that Programme outcomes and course outcomes of the syllabi are well defined while 12.5% (6) of the respondents strongly agreed on the same and rest 3.6% (1) disagreed on the same.

4) The allocation of the credits to the courses is appropriate in relation to the level of course.

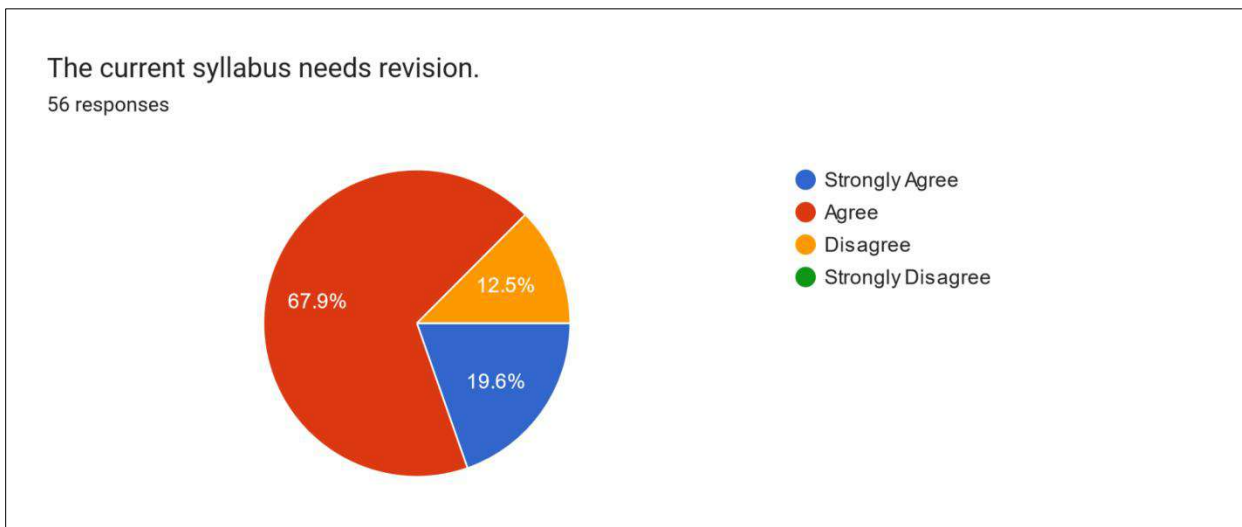
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	17.9	76.8	5.4	Nil



Out of 53 respondents, 76.8% (41) of the respondents agreed that the allocation of the credits to the courses is appropriate in relation to the level of course while 17.9% (9) of the respondents strongly agreed on the same and rest 5.4% (3) disagreed on the same.

5) The current syllabus needs revision

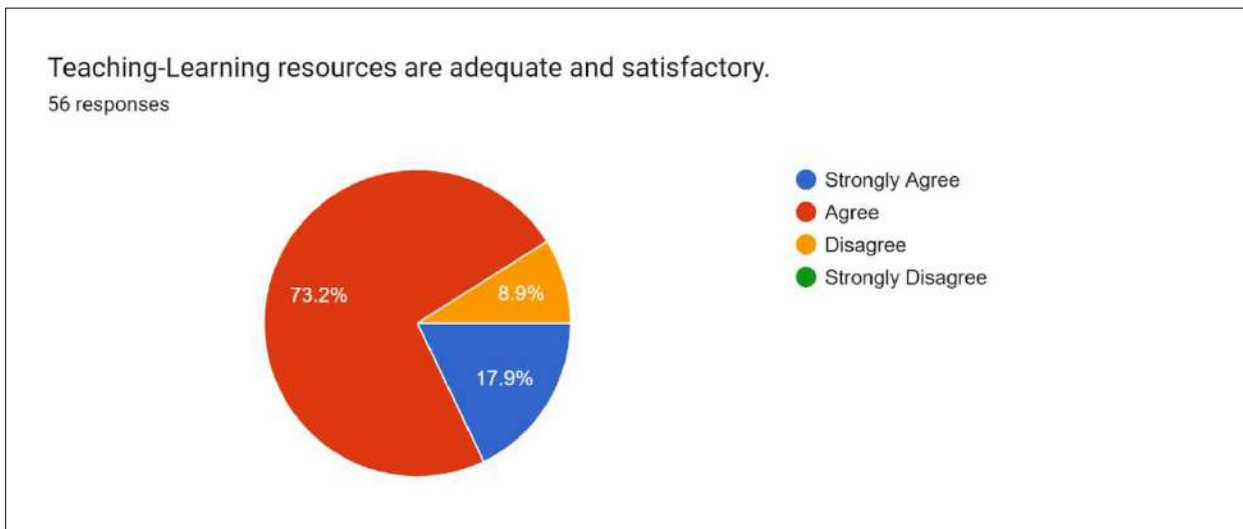
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	19.6	67.9	12.5	Nil



Out of 53 respondents, 67.9% (36) of the respondents agreed that the current syllabus needs revision while 19.6% (10) of the respondents strongly agreed on the same and rest 12.5% (7) disagreed on the same.

6) Teaching-Learning resources are adequate and satisfactory.

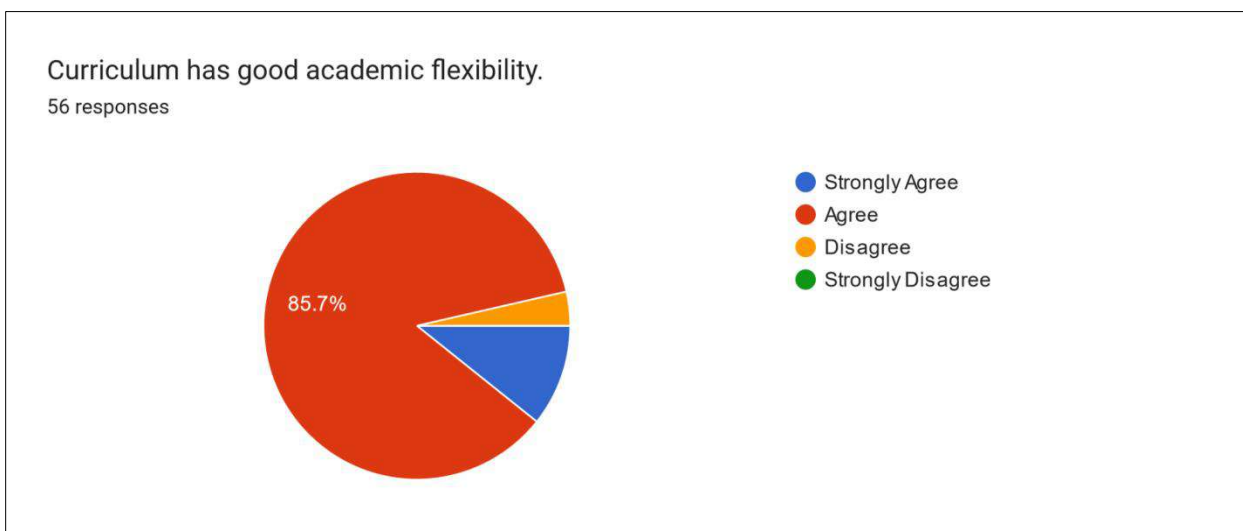
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	17.9	73.2	8.9	Nil



Out of 53 respondents, 73.2% (39) of the respondents agreed that while 17.9% (10) of the respondents strongly agreed on the same and rest 8.9% (4) disagreed on the same.

7) Curriculum has good academic flexibility.

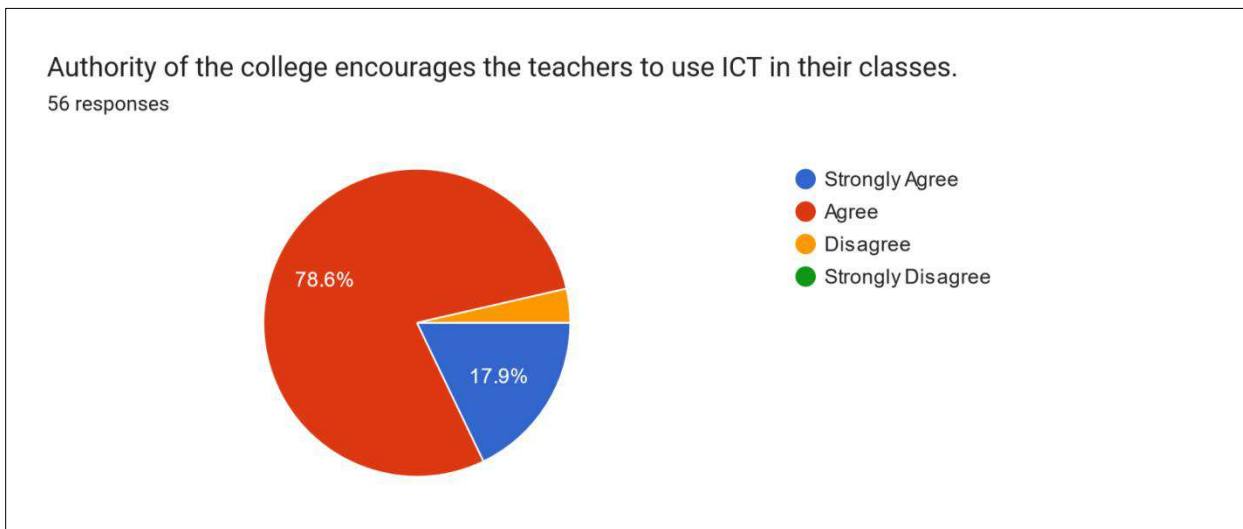
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	10.7	85.7	3.6	Nil



Out of 53 respondents, 85.7% (45) of the respondents agreed that curriculum has good academic flexibility while 10.7% (6) of the respondents strongly agreed on the same and rest 3.6% (2) disagreed on the same.

8) Authority of the college encourages the teachers to use ICT in their classes.

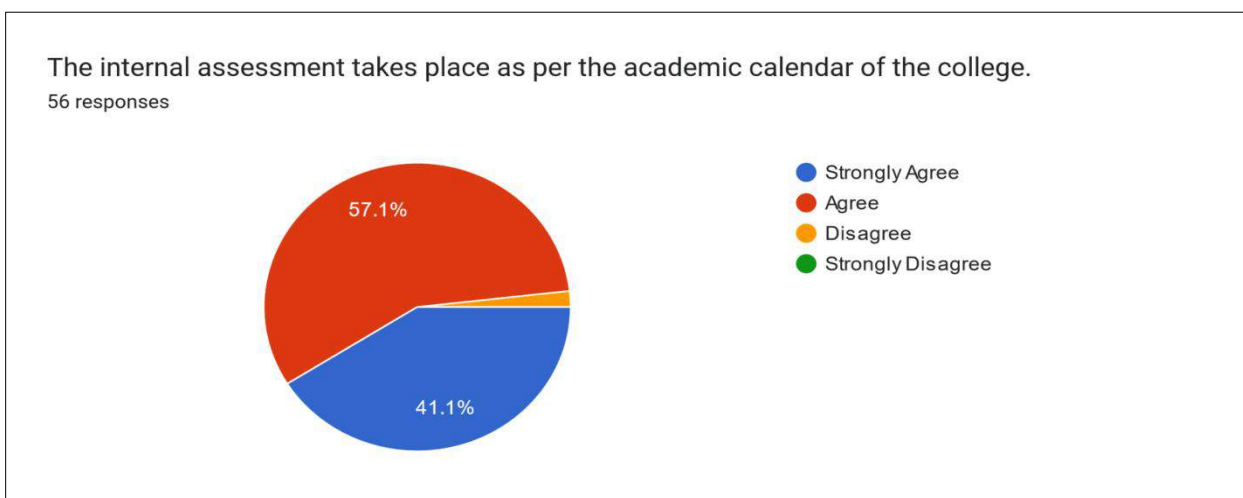
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	17.9	78.6	3.5	Nil



Out of 53 respondents, 78.6% (42) of the respondents agreed that authority of the college encourages the teachers to use ICT in their classes while 17.9% (9) of the respondents strongly agreed on the same and rest 3.5% (2) disagreed on the same.

9) The internal assessment takes place as per the academic calendar of the College.

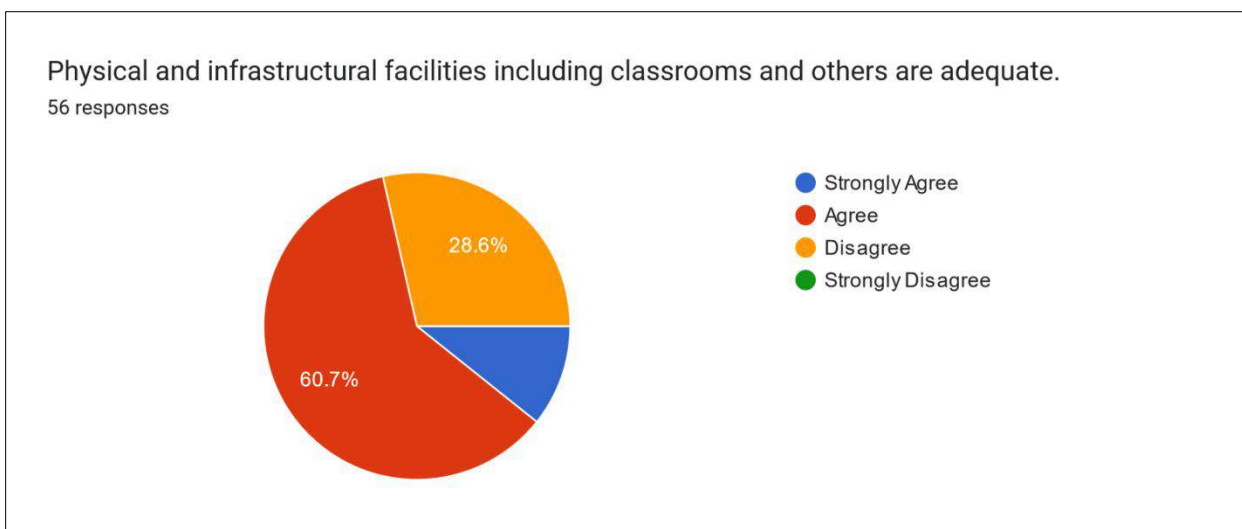
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	41.1	57.1	1.8	Nil



Out of 53 respondents, 57.1% (30) of the respondents agreed that while 41.1% (22) of the respondents strongly agreed on the same and rest 1.8% (1) disagreed on the same.

10) Physical and infrastructural facilities including classrooms and others are adequate.

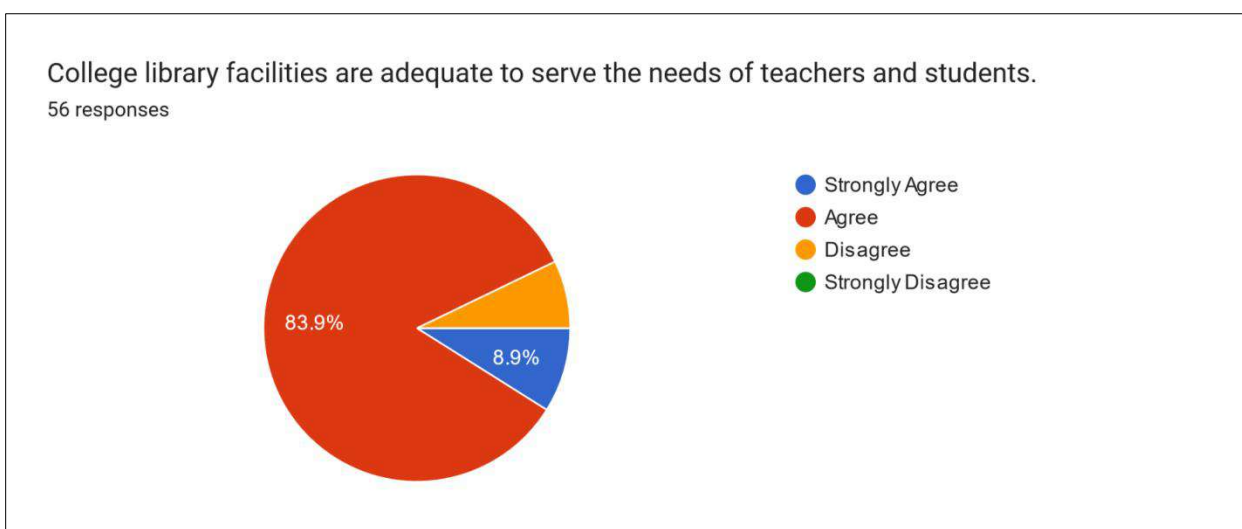
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	10.7	60.7	28.6	Nil



Out of 53 respondents, 60.7% (32) of the respondents agreed physical and infrastructural facilities including classrooms and others are adequate while 28.6% (15) of the respondents disagreed on the same and rest 10.7% (6) strongly agreed on the same.

11) College library facilities are adequate to serve the needs of teachers and students.

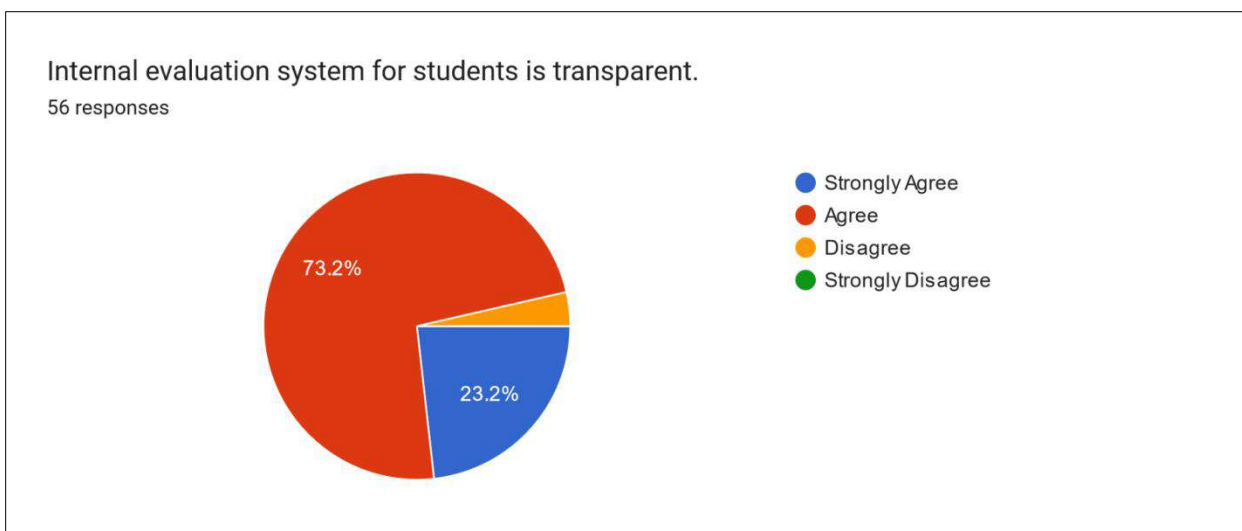
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	8.9	83.9	7.2	Nil



Out of 53 respondents, 83.9% (44) of the respondents agreed that College library facilities are adequate to serve the needs of teachers and students while 8.9% (5) of the respondents strongly agreed on the same and rest 7.2% (4) disagreed on the same.

12) Internal evaluation system for students is transparent.

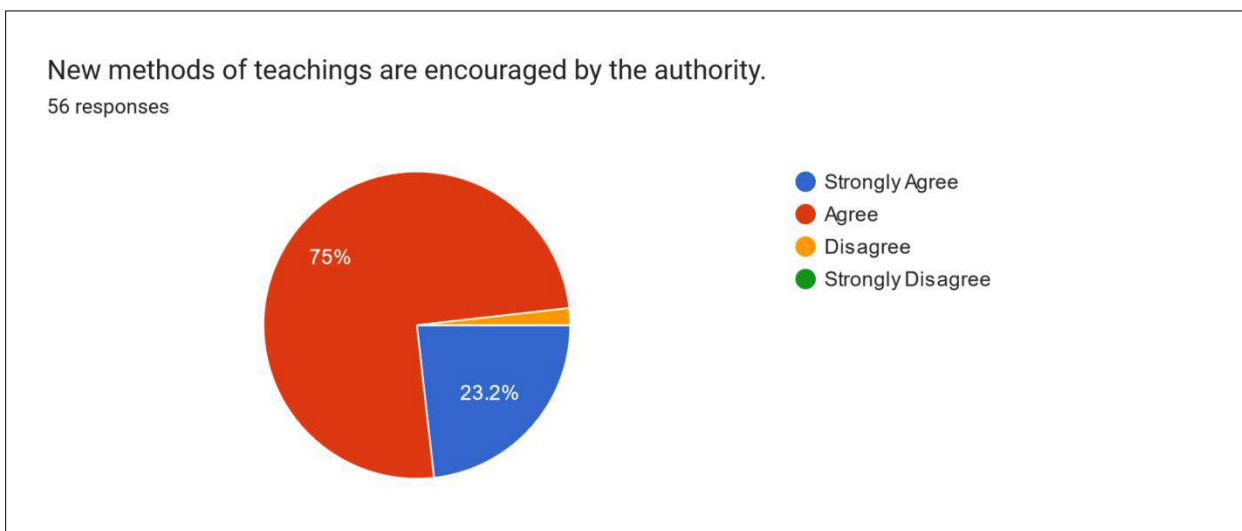
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	23.2	73.2	3.6	Nil



Out of 53 respondents, 73.2% (39) of the respondents agreed that internal evaluation system for students is transparent while 23.2% (12) of the respondents strongly agreed on the same and rest 3.6% (2) disagreed on the same.

13) New methods of teachings are encouraged by the authority.

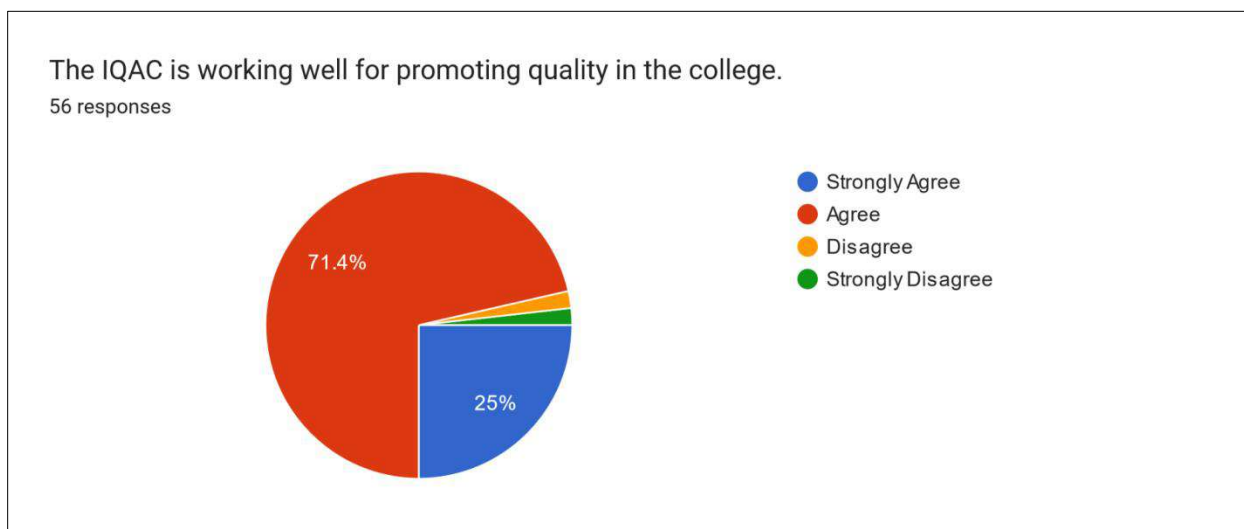
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	23.2	75	1.8	Nil



Out of 53 respondents, 75% (40) of the respondents agreed that new methods of teachings are encouraged by the authority while 23.2% (12) of the respondents strongly agreed on the same and rest 1.8% (1) disagreed on the same.

14) The IQAC is working well for promoting quality in the College

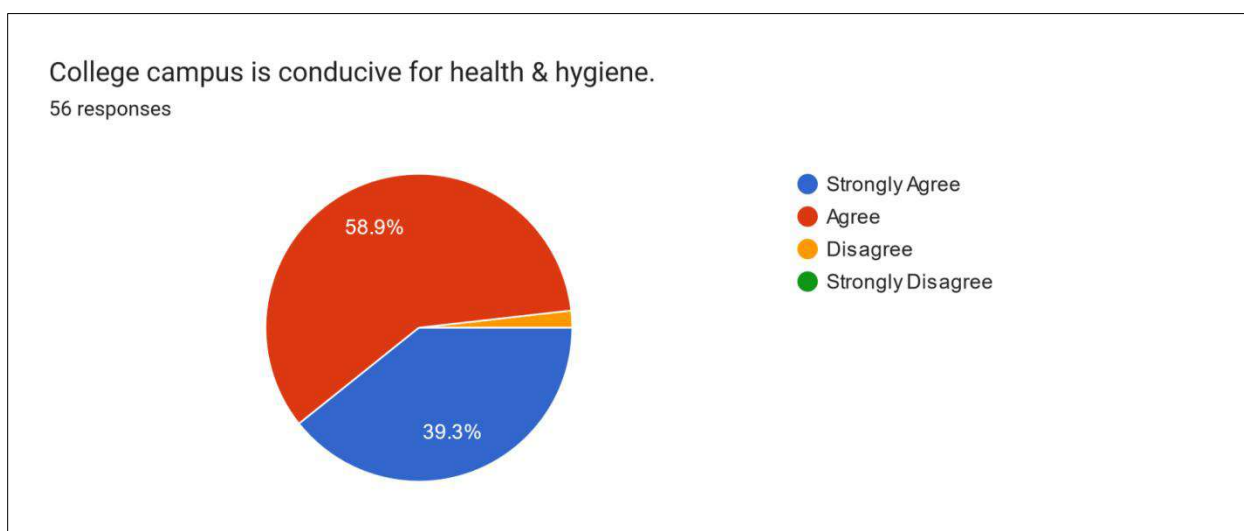
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	25	71.4	1.8	1.8



Out of 53 respondents, 71.4% (38) of the respondents agreed that the IQAC is working well for promoting quality in the College while 25% (13) of the respondents strongly agreed on the same, 1.8% (1) disagreed and rest 1.8% (1) strongly disagreed on the same.

15) College campus is conducive for health & hygiene.

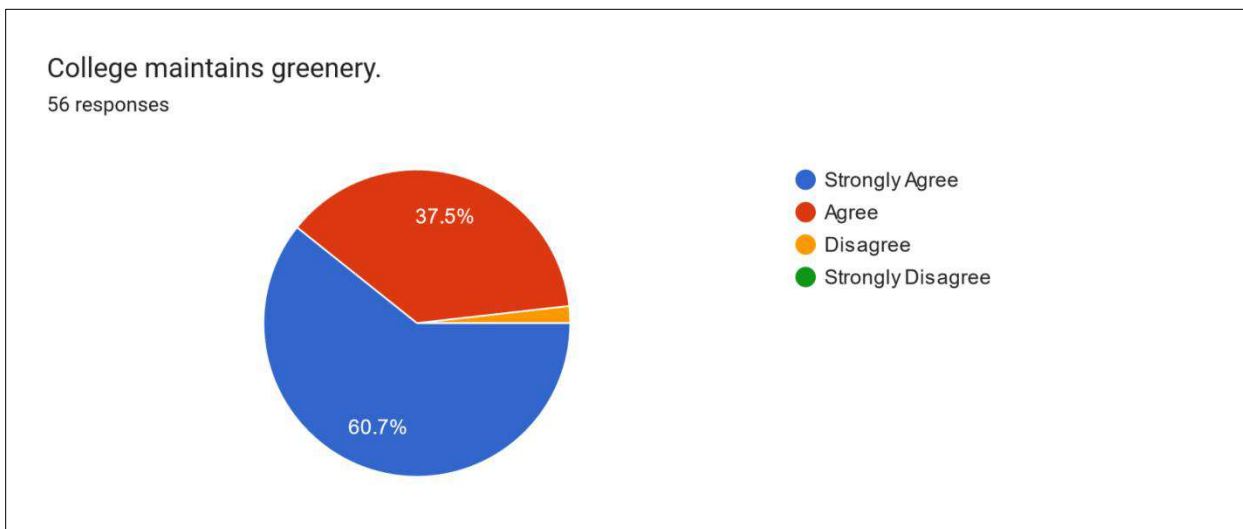
Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	39.3	58.9	1.8	Nil



Out of 53 respondents, 58.9% (31) of the respondents agreed that college campus is conducive for health & hygiene while 39.3% (21) of the respondents strongly agreed on the same and rest 1.8% (1) disagreed on the same.

16) College maintains greenery.

Scale	Strongly Agree	Agree	Disagree	Strongly Disagree
Response in %	60.7	37.5	1.8	Nil



Out of 53 respondents, 60.7% (32) of the respondents strongly agreed that College maintains greenery while 37.5% (20) of the respondents agreed on the same and rest 1.8% (1) disagreed on the same.



ACTION TAKEN REPORT

SESSION: 2022-23

ACTION TAKEN REPORT ON TEACHER'S FEEDBACK

Following actions have been taken based on the teacher's feedback:

- i) Intimated the principal to make sufficient of teaching –learning resources specially in the context of ICT.
- ii) Intimated the Principal to make necessary arrangement for enhancing the physical and infrastructural facilities in the campus.

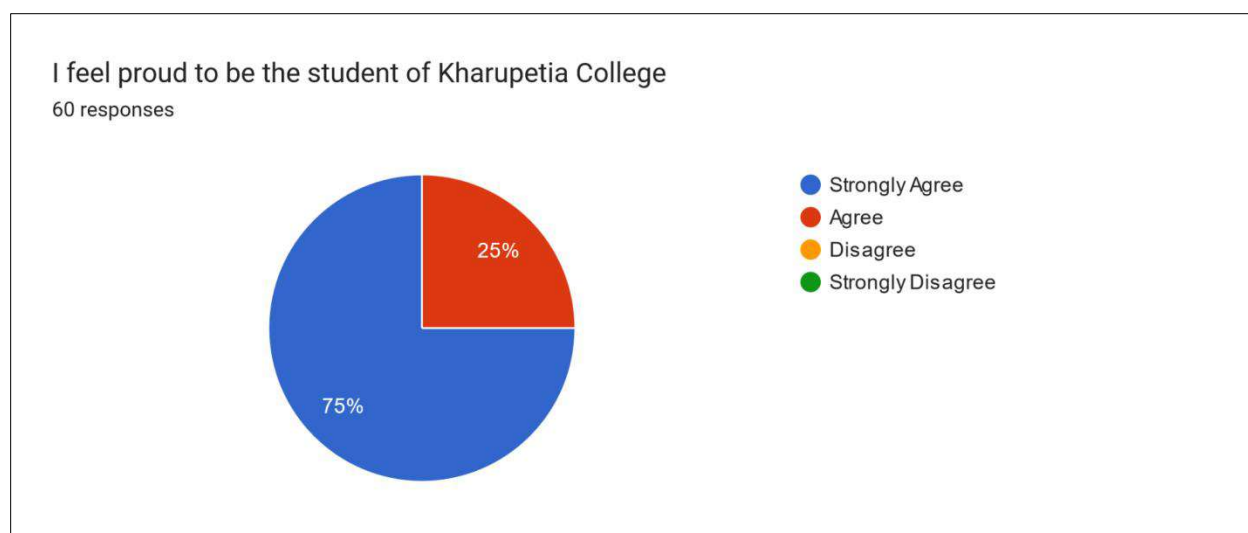


ANALYSIS OF ALUMNI'S FEEDBACK FOR THE SESSION: 2022-2023

Feedback was received from 60 nos. of alumni. Feedback was collected through Google form on a structured questionnaire of 4 point scale ranging from strongly agree to strongly disagree.

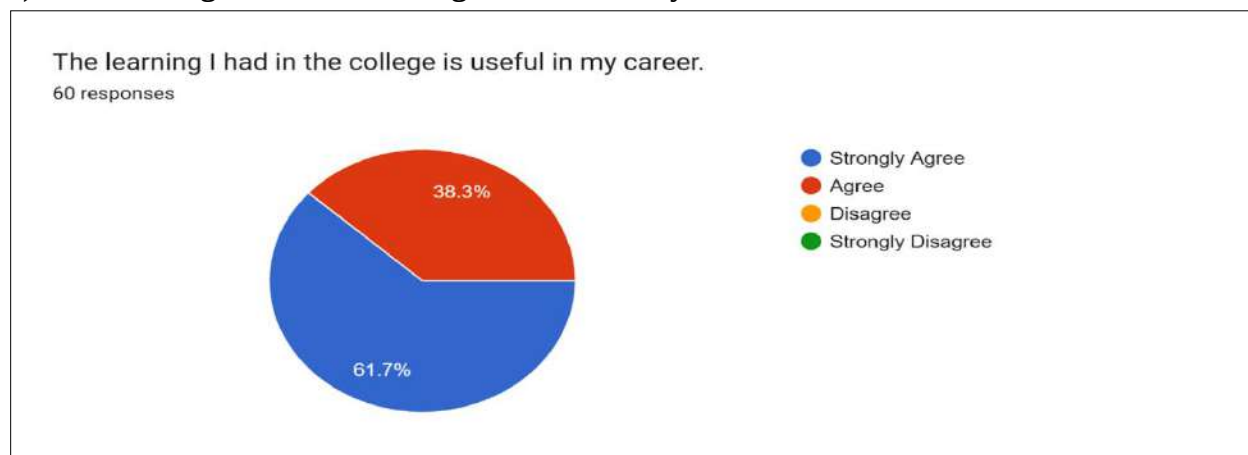
ANALYSIS:

1) I feel proud to be the student of Kharupetia College



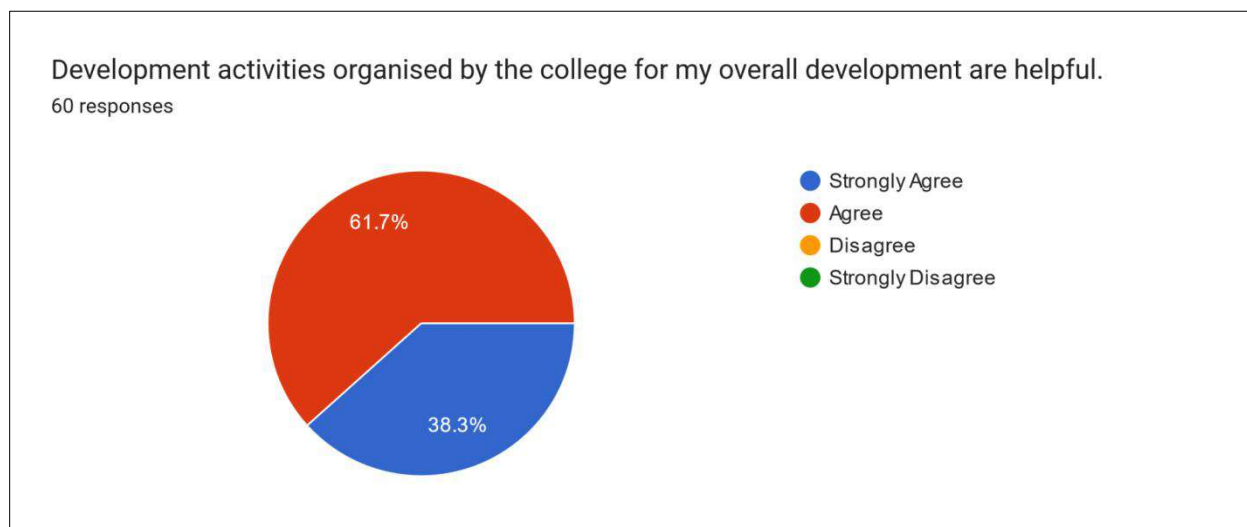
Out of 60 response, 75% (45) of strongly agreed that they feel proud to be the student of Kharupetia College which was followed and agreed by 25% (15) of the respondents.

2) The learning I had in the college is useful in my career



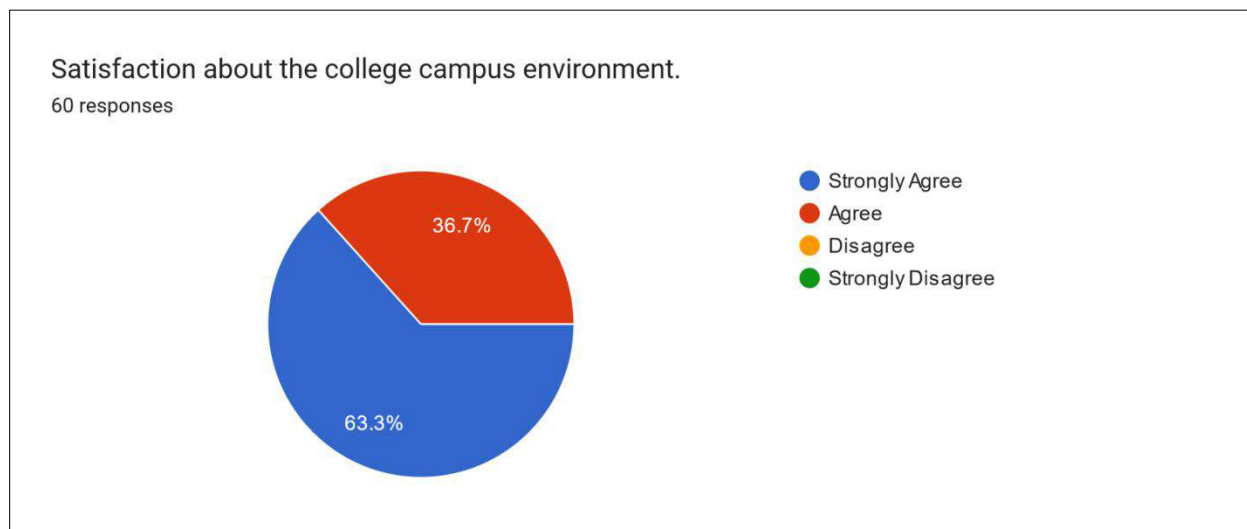
Out of 60 response, 61.7% (37) of the respondents strongly agreed that the learning they had in the college was very much useful in their career which was followed by 38.3% (23) and agreed on the same.

3) Development activities organized by the college for my overall development are helpful



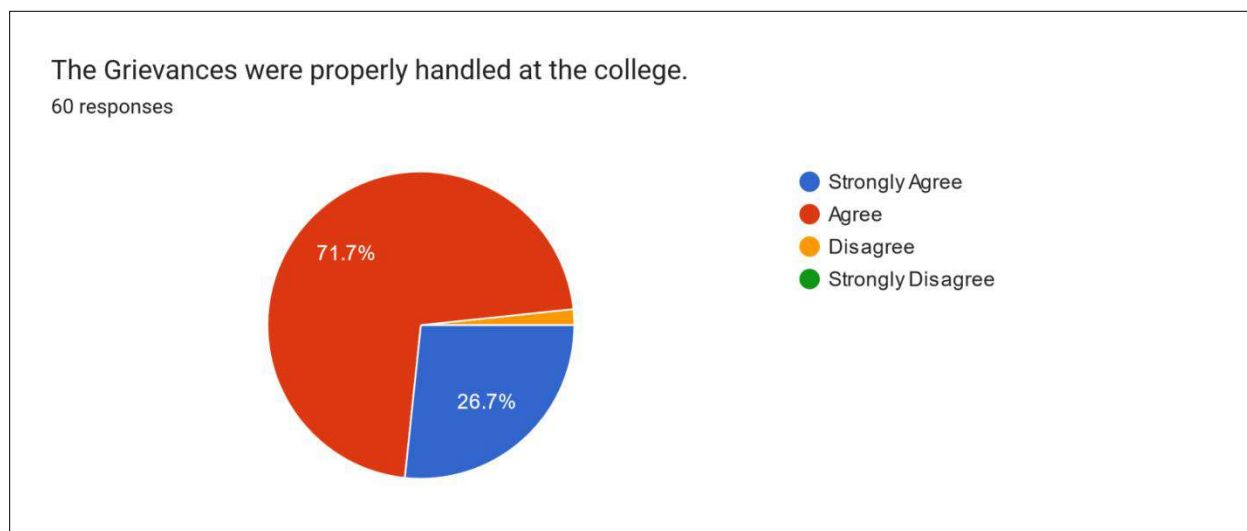
Out of 60 response, 61.7% (37) of the respondents agreed that the activities organized by the college for their overall development was helpful which was followed by 38.3% (23) and strongly agreed on the same.

4) Satisfaction about the college campus environment



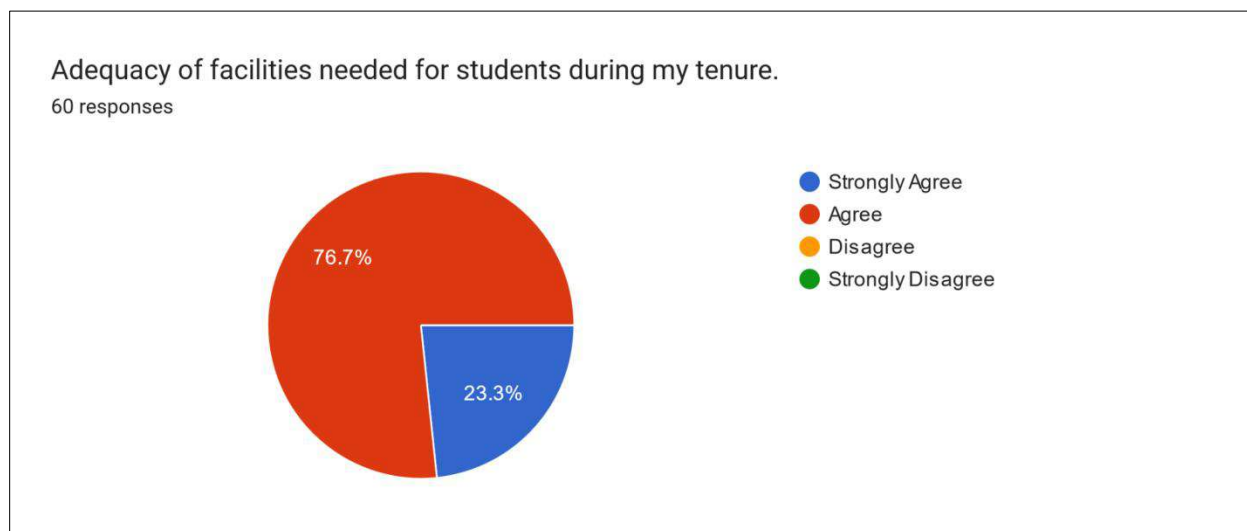
Out of 60 responses, 63.3% (38) of the respondents strongly agreed in case of satisfaction about the college campus environment while 36.7% (22) agreed on the same.

5) The Grievances are properly handled at the college



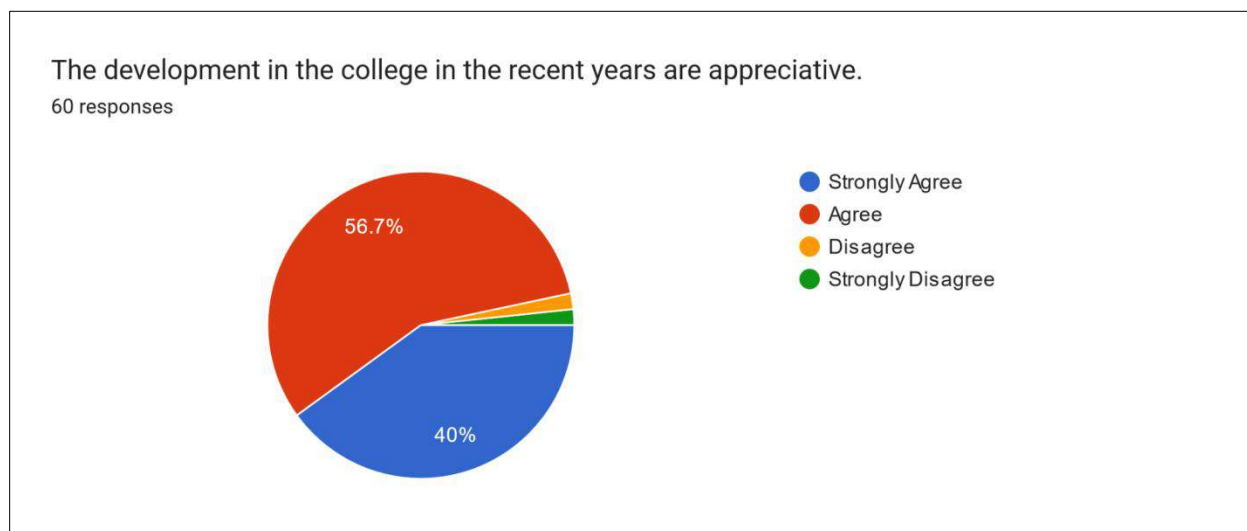
While observing the feedback of alumni, it was found that 71.7% (43) of the respondents agreed that grievances redressal mechanism in the college was very much satisfactory and the grievances were properly handled at the college while 26.7% (16) strongly agreed on the same and rest 1.7% (1) disagreed.

6) Adequacy of facilities needed for students during my tenure



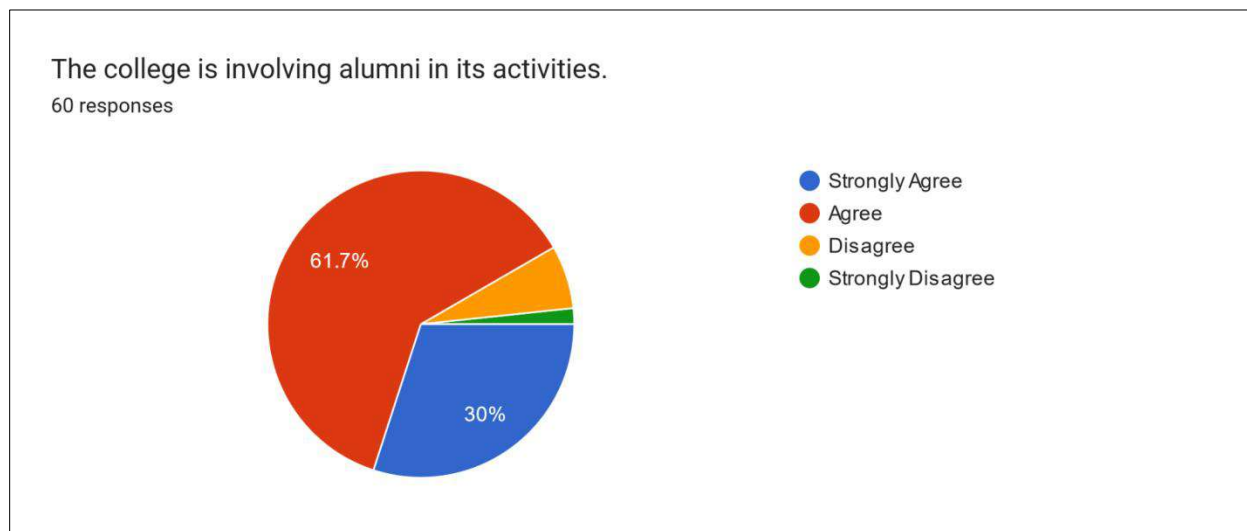
In case of availability of facilities for the students in the college, 76.7% (46) of the alumni agreed that they were satisfied during their tenure while 23.3% (14) strongly agreed on the same.

7) The developments in the college in the recent years are appreciative



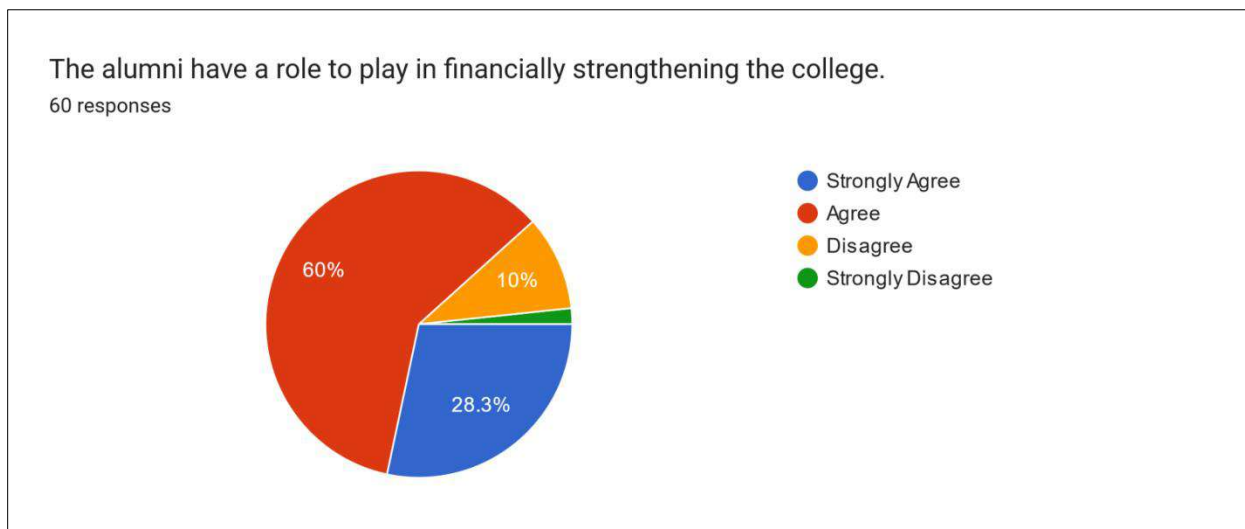
56.7% (34) of the respondents agreed and appreciated the recent developmental activities of the college while 40% (24) strongly agreed the same and 1.7% (1) of the respondents in the each group of disagreed and strongly disagreed on the same.

8) The college is involving Alumni in its activities



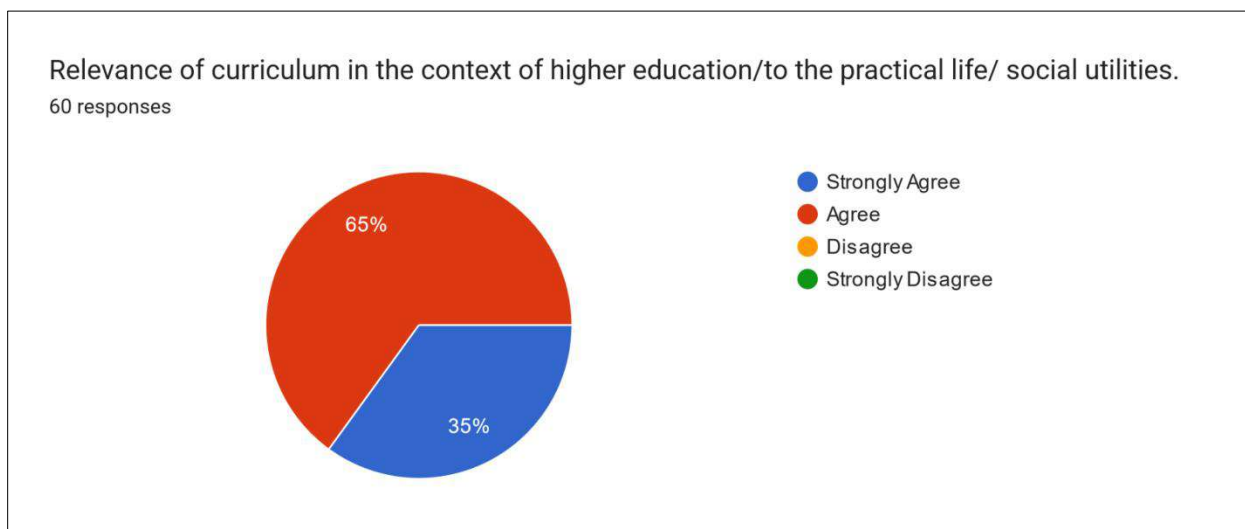
61.7% (37) alumni agreed that the college is providing opportunities to participate in the various socio-cultural activities of the college from time to time while 30% (18) strongly agreed the same, 6.7% (4) disagreed and rest 1.7% (1) strongly disagreed on the same.

9) The alumni have a role to play in financially strengthening the college



60% (36) of the alumni have agreed and expressed their opinion that they have a role to play for financially strengthening the institution for its future progress which was followed by 28.3% (17) strongly agreed on the same while 10% (6) disagreed and rest 1.7% (1) strongly disagreed on the same.

10) Relevance of curriculum in the context of higher education/to the practical life/social utilities.



Regarding relevance of curriculum in the context of higher education looking at practical life and its social utilities, it was found that 65% (39) of the respondents agreed that it has fulfilled their need of the time and rest 35% (21) strongly agreed on the same.



ACTION TAKEN REPORT

SESSION: 2022-23

ACTION TAKEN REPORT ON ALUMNI'S FEEDBACK:

- Intimated the feedback of alumni to the College authority.
- Action has been taken to involve alumni more on the part of activities of the college.
- Action has been initiated to strengthen the support from alumni.
- Action has been initiated to organize community activities with the help of alumni association.



EMPLOYER'S FEEDBACK ANALYSIS

Various parameters included in employer's feedback were Job Knowledge, Quality of Service, Punctuality, Communication Skills, and Contribution as a team member, Able to contribute to the goal of the organisation, Open to new Ideas and new techniques of learning, Ability to take up extra responsibility, Relationship with seniors, peers & subordinates, Overall Ratings. All together 7 feedback has been collected through a structured questionnaire

1. Job Knowledge

Out of 7, 71.42% (5) of the respondents strongly agreed that about the possession of required job knowledge of the alumni of our college who is/are working under them and in the same line 28.58% (2) of the respondents simply agreed on the fact.

2. Quality of Service

Out of 7, 57.14% (4) of the respondents strongly agreed that the quality of service is satisfactory of the alumni of our college who is/are working under them and in the same line 42.86% (3) of the respondents simply agreed on the fact.

3. Punctuality

Out of 7, 57.14% (4) of the respondents strongly agreed that the alumni of our college who is/are working under them are punctual in their working place and in the same line 42.86% (3) of the respondents simply agreed on the fact.

4. Communication Skills

Out of 7, 85.71% (6) of the respondents strongly agreed that the alumni of our college who is/are working under them have good communication skills in their working place and in the same line 14.29% (1) of the respondents simply agreed on the fact.

5. Contribution as a team member

Out of 7, 71.42% (5) of the respondents strongly agreed that the alumni of our college who is/are working under them act as a good team member and they have good sense of team work and in the same line 28.58% (2) of the respondents simply agreed on the fact.

6. Able to contribute to the goal of the organisation

Out of 7, 85.71% (6) of the respondents strongly agreed that the alumni of our college who is/are working under them always work hard to contribute to the goal of the organisation and in the same line 14.29% (1) of the respondents simply agreed on the fact.

7. Open to new Ideas and new techniques of learning

Out of 7, 57.14% (4) of the respondents strongly agreed that the alumni of our college who is/are working under them are always open to new ideas and new technique of learning and in the same line 42.86% (3) of the respondents simply agreed on the fact.

8. Ability to take up extra responsibility

Out of 7, 71.42% (5) of the respondents strongly agreed that the alumni of our college who is/are working under them have the ability to take up extra responsibility and in the same line 28.58% (2) of the respondents simply agreed on the fact.



9. Relationship with seniors, peers & subordinates

Out of 7, 71.42% (5) of the respondents strongly agreed that the alumni of our college who is/are working under them always maintain a good relationship with seniors, peers and subordinates and in the same line 28.58% (2) of the respondents simply agreed on the fact.

10. Overall Ratings

Out of 7, 85.71% (6) of the respondents strongly agreed that the alumni of our college who is/are working under them are satisfactory and in future also they seek the product of our college and in the same line 14.29% (1) of the respondents simply agreed on the fact.

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ACTION TAKEN REPORT ON EMPLOYER'S FEEDBACK:

Following actions have been taken on employer's feedback:

- i) Suggested the Cells and Committees to arrange necessary activities/programmes for students focusing on the areas of communication skills, skills required in the job, team work skill.